



Job Posting

Department: Retail Sales and Food & Beverage

Position: Retail Sales Associate

Date Available: Immediately

Reports to: Retail and Concessions Director

Type of Position: Seasonal/Hourly/Non-Exempt

Job Summary:

Responsible for the daily duties of retail gift store, depot and concessions including but not limited to: retail sales, customer service, cash handling, inventory control, merchandise, supply restocking, and facility upkeep.

Duties and Responsibilities:

- Provide excellent customer service & sales in retail gift store, train depot and concessions
- Acknowledge and greet all customers arriving in retail store and train depot. Deliver an outstanding store experience that promotes customer loyalty and achieve stores financial goals and objectives
- Participate in store opening and closing duties. Proper cash handling and accurate sales transactions
- Assist with receiving, store and proper handling of inventory
- Ensure that the service is at all times performed in a professional manner and to the style as specified by retail management
- Ensure that all guests wishes are met as far as reasonably possible
- Adhere to company service standards, procedures and policies
- Maintain selling floor presentation. Ensure that the store is neat, clean and organized throughout each business day
- Dependable attendance and punctuality is required
- Assist supervisor in any other area or task assigned

Work & Education Experience Requirements:

- Pervious retail sales and customer experience which includes cash handling & point of retail systems preferred
- High School Diploma or equivalent
- Valid driver's license preferred
- Must be able to lift 25lbs
- Ability to work a flexible schedule, weekends and some holidays
- Must have good equilibrium, not affected by motion and able to travel by train
- Ability to be on your feet for extended periods of time

This position will be posted until filled.

After reviewing the attached posting if this is a position that you would like to interview for please email your resume and a separate cover letter Word or PDF document specifically addressing why you could be our candidate of choice for this position to HR@MtRainierRailroad.com.